



Legal Anthropic <legal@anthropic.in>

Privacy Complaint – Systematic Email Misrouting Exposing Financial & Personal Data of U.S. Persons

1 message

Legal Anthropic <legal@anthropic.in>
To: privacy@cfpb.gov

7 August 2026 at 20:37

Dear Chief Privacy Officer,

I am submitting this formal privacy complaint regarding a continuing, systemic data breach caused by bidirectional email misrouting between two entities with confusingly similar brand names. This incident has resulted in the unauthorized exposure of sensitive financial, personal, and government data of U.S. citizens, residents, and businesses.

1. The Incident

My company, Anthropic Softwares Private Limited (operator of domain anthropic.in , incorporated in India in 2017), and Anthropic PBC (USA) / Anthropic India Private Limited (operator of domain anthropic.com) share confusingly similar brand names. This has caused large-scale, bidirectional misdelivery of emails clearly intended for the other party.

Between **04-May-2026** and **02-Aug-2026**, I reviewed 55,743 log entries and generated **796 actionable "Misrouting Red Alert" notifications**. The misrouted correspondence originates from Indian government agencies (police, tax, courts), financial institutions, educational bodies, and private citizens.

Crucially, the misrouting is bidirectional and impacts U.S. persons directly. Many senders routinely CC or BCC both @anthropic.com and @anthropic.in addresses in the same email thread. This means emails containing personal, financial, and government data of U.S. citizens, residents, and businesses are being systematically misdelivered and exposed without authorization.

2. Impact on U.S. Persons and Financial Data

The misrouted emails contain sensitive information including:

- Financial records, bank statements, and transaction data
- Personal identifiable information of U.S. citizens and residents
- Confidential business communications of U.S. companies
- Government agency correspondence

This constitutes a direct breach of confidentiality affecting the privacy and financial security of U.S. persons.

3. Willful Inaction by Anthropic PBC

While I have implemented an automated system to detect, log, and reroute emails intended for Anthropic PBC back to their leadership and Data Protection Officer (done for all 796 cases), **Anthropic PBC has taken zero action** to reroute my customers' confidential emails that are being misdelivered to them.

I formally notified Anthropic PBC and its Indian subsidiary multiple times since May 2026 via email and legal notices, providing full logs and alert summaries. To date, they have provided **no acknowledgment, response, or technical safeguards**. Their complete inaction, combined with aggressive expansion plans, multiplies the risk of further large-scale data leakage affecting U.S. consumers and investors.

4. Steps Taken to Resolve

- Implemented automated "Misrouting Red Alert" system to detect and reroute misdirected emails
- Formally notified Anthropic PBC and Anthropic India Private Limited multiple times since May 2026
- Disclosed these risks to the U.S. Securities and Exchange Commission (TCR Submission Nos. 17814-688-366-209, 17824-136-196-646, and 17836-219-088-876)
- Filed formal representation with CERT-In and MeitY in India
- Pending Commercial Suit COMM.O.S. No. 2/2026 before the Commercial Court at Belagavi, Karnataka

5. Requested Action

I respectfully request that the CFPB:

1. Investigate this ongoing data breach affecting U.S. consumers' financial and personal information
2. Coordinate with other U.S. agencies (FTC, SEC, FBI) already notified of this matter
3. Require Anthropic PBC to implement immediate technical safeguards to prevent further misdelivery of U.S. consumer data
4. Require Anthropic PBC to formally notify all affected U.S. persons whose data has been exposed

All logs, alert records, and prior notifications are preserved and available for immediate production. This complaint is filed in the public interest and for the protection of U.S. consumers' privacy and financial security.

Contact Information:

Name: Mohammadayyaz Aneesahamad Mulla
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Address: Belagavi, Karnataka, India

I look forward to your acknowledgment and request immediate investigation of this matter.

Yours faithfully,

Mohammadayyaz Mulla
Managing Director / Founder
Anthropic Softwares Private Limited
Administrator of domain anthropic.in

6 attachments



SEC_Replies.pdf
140K



sec 3 complaint.pdf
187K



SEC.gov _ Tips, Complaints, and Referrals.pdf
176K



SEC2_SEC.gov _ Tips, Complaints, and Referrals (1).pdf
209K



SEC2_SEC.gov _ Tips, Complaints, and Referrals.pdf
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